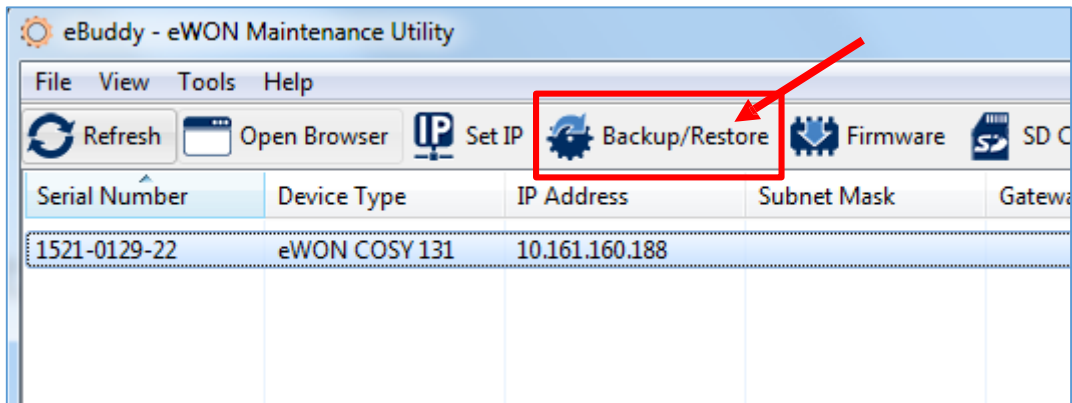
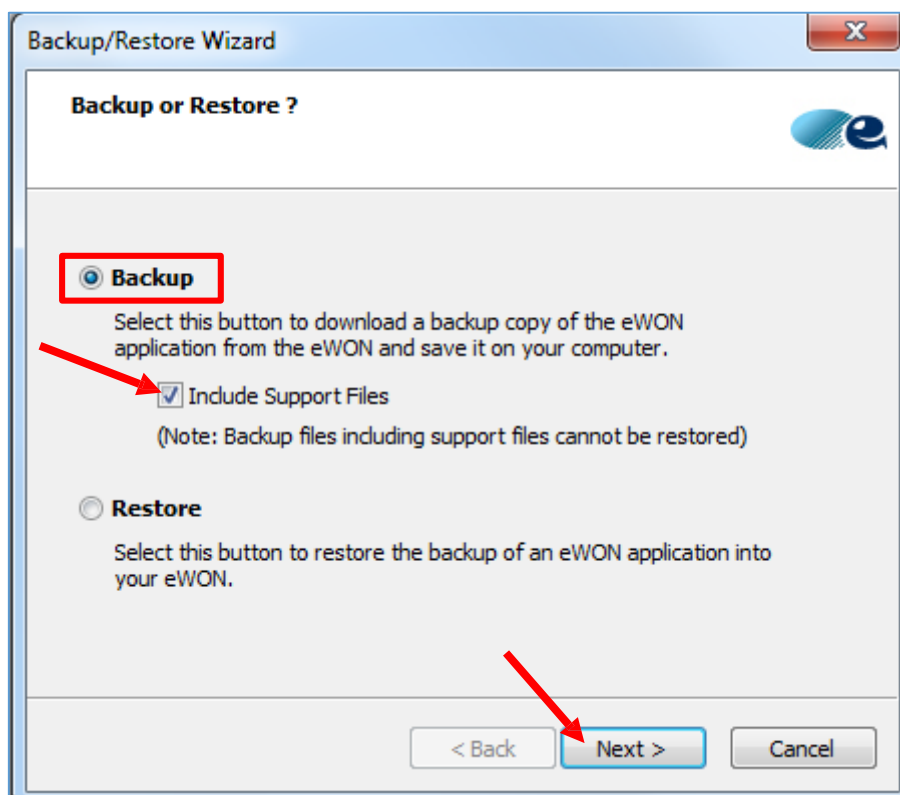


技術サポートのために Ewon のバックアップを取得

1. eBuddy を開いて、Ewon をリストから選択して、「Backup/Restore」ボタンを押します。



2. 「Backup」を選択して、「Include Support Files」オプションをチェックして、「Next」ボタンをクリックします。



3. 「S/N or IP Address」にはすでに Ewon のシリアルナンバーが表示されています。「Next」ボタンをクリックします。

The screenshot shows the 'Backup/Restore Wizard' window at the 'eWON Identification' step. The title bar reads 'Backup/Restore Wizard'. The main heading is 'eWON Identification' with the instruction 'Select the eWON to be backed up/restored'. The 'e' logo is in the top right. The 'S/N or IP Address' field contains '1521-0129-22' and is highlighted with a red box. Below it, 'FTP Port' is set to '21' (Default=21) and 'Passive Mode' is unchecked. The 'Administrator Login' section has 'Username' as 'Adm' and 'Password' as three dots. At the bottom, the 'Next >' button is highlighted with a red box and a red arrow points to it. Other buttons are '< Back' and 'Cancel'.

4. バックアップファイルを保存したい場所と名前を選択して、「Next」ボタンをクリックします。

The screenshot shows the 'Backup/Restore Wizard' window at the 'Select the backup file' step. The title bar reads 'Backup/Restore Wizard'. The main heading is 'Select the backup file' with the 'e' logo in the top right. The question 'Where do you want to save the backup copy?' is displayed. The 'Filename' field contains 'C:\Users\user1\Desktop\eWON.tar' and is highlighted with a red box. To its right is a button with three dots. A red arrow points to this button. At the bottom, the 'Next >' button is highlighted with a red box and a red arrow points to it. Other buttons are '< Back' and 'Cancel'.

5. バックアップファイルは「.tar」フォーマットのファイルとして保存されます。

